

KARL STORZ Endoscopy India Private Ltd. • 28, Barakhamba Road • New Delhi-110 001

## Quality Policy

Management of KSEIPL is committed to:

- Enhance customer satisfaction by providing quality services related to the **“Installation, Maintenance, Inspection & Repair Services for Medical Equipment and Instrument used for Endoscopic Procedures, Exoscopic Procedures and Extracorporeal Shockwave along with Manufacturing / Assembly of Hand Instruments, Mobile Video Cart and OR1 System Integration”** all the time.
- Comply with applicable requirements related to the products and services of the organization.
- Maintain the effectiveness of the quality management system by regular monitoring and measurement of established processes.
- Continually improve the quality management system processes by establishing and reviewing the quality objectives.

Our quality policy will be characterized by:

- Well-developed processes
- Prompt and courteous services
- Timely deliveries
- Excellent technical support
- Quality standards in production
- Achieve complete satisfaction of our customers

Hemant Anand  
Managing Director – South Asia  
Revision No.: 03  
Date: 10<sup>th</sup> March 2023

KSEIPL.QP.01