

KARL STORZ Endoscopy India Private Ltd. • 28, Barakhamba Road • New Delhi-110 001

Quality Policy

Management of KSEIPL is committed to: Enhance customer satisfaction by providing quality services related to the

A) Production / Manufacturing / Assembly, Sales and Distribution of the following

Medical Devices:

- Imaging Systems (camera heads and CCUs)
- Illumination Systems (light sources)
- Insufflators
- Hand Instruments (grasping forceps, dissecting and grasping forceps, grasping forceps, bowel forceps, claw forceps, trocar, scissors, clamp)
- OR1 System Integration (Surgical camera integration system)
- Mobile Video Cart / Equipment Cart

B) Installation, Maintenance, Inspection & Repair Services for active and non-active Medical Devices and Instruments used for Endoscopic Procedures, Exoscopic Procedures and Extracorporeal Shockwave Procedures

C) Serviceability through Mobile Service Van

- all the time.
- Comply with applicable requirements related to the products and services of the organization.
- Maintain the effectiveness of the quality management system by regular monitoring and measurement of established processes.
- Continually improve the quality management system processes by establishing and reviewing the quality objectives.

Our quality policy will be characterized by:

- Well-developed processes
- Prompt and courteous services
- Timely deliveries
- Excellent technical support
- Quality standards in production
- Achieve complete satisfaction of our customers



Hemant Anand
Managing Director – South Asia
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