

KARL STORZ Endoscopy India Private Ltd. • 28, Barakhamba Road • New Delhi-110 001

QUALITY POLICY

Management of KSEIPL is committed to:

- Enhance customer satisfaction by providing quality services related to the "Installation, Maintenance, Inspection & Repair Services for Equipment and Instrument used for Endoscopic Procedures" all the time.
- Comply with applicable requirements related to the products and services of the organization.
- Maintain effectiveness of the quality management system by regular monitoring and measurement of the established processes.
- Continually improve the quality management system processes by establishing and reviewing the quality objectives.

Our quality policy will be characterized by:

- Well-developed processes
- Prompt services
- Timely deliveries
- Technical support



Hemant Anand

General Manager – South Asia

Revision No.: 01

Date: 14/10/2021

KSEIPL.QP.01